

## Year-End Library Report for 2019

Following are the Herrick Library activities for 2019:

- **Visitors:** The number of visitors in 2019 remained about the same as 2018, averaging 739 visitors per month, compared to an average of 741 visitors in 2018 and 706 in 2017. However, the library saw an increased number of visitors per month in the second half of the year, when hours of operations increased. Monthly visitors averaged 728 January through June and 749 July through December. Phone inquiries averaged 58 per month throughout the year.
- **Circulation:** Total circulation (checkouts) of books and DVDs increased about 7% over 2018, with 1,841 checkouts in 2019 and 1,716 checkouts in 2018.
- **Reference:** We answered 212 reference questions in 2019, of which 53 were in-depth projects, a 10% increase over 2018.
- **Acquisitions:** We added 310 items to the collection in 2019 compared to 288 in 2018, including 225 consumer health books, 4 medical DVDs, 39 documentaries, and 42 Hollywood DVDs. We subscribe to 2 daily newspapers as well as 71 health magazines and newsletters, an increase of 26 over 2018.
- **Meeting Rooms:** The library meeting rooms were used by 23 organizations and groups that provide direct services to over 2,100 residents, an increase from 17 in 2018. In addition, 508 residents attended our Wellness Wednesday talks compared to 384 residents in 2018, a 32% increase, and 502 individuals attended the film presentations. Groups using the library with no direct service added another 145 individuals.
- **Health Fairs:** Library staff participated in 9 health fairs, one fewer than in 2018, and spoke to hundreds of residents.
- **Community Presentations:** Library Director Kathy Quinn gave presentations about the library and/or about online searching for health information to 6 groups, doubling the number from 2018.
- **Staff:** The library staff increased from 5 to 7 employees midway through 2019 (2 full-time and 5 part-time staff), with tenure ranging from 7 months to 18 years.