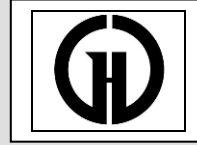


Memo



**GROSSMONT
HEALTHCARE
DISTRICT**

To: Board of Directors
From: Kathy Quinn, Library Director
Via: Barry Jantz, CEO
Date: January 10, 2019

SUBJ: Year-End Library Report 2018

I am pleased to report on Herrick Library activities for 2018. The 2018 library usage report will be included in the Board packet for the January 18, 2019, Board Meeting.

- **Visitors:** The number of visitors increased about 5%, averaging 741 visitors per month, compared to an average of 706 in 2017 and 714 in 2016. Most patrons come in to use the computers, study, or attend a meeting.
- **Circulation:** Total circulation (checkouts) of books and DVDs increased about 5% over 2017.
- **Reference:** We answered 207 reference questions, a slight drop from 2017, of which 48 were in-depth research projects.
- **Acquisitions:** We added 288 items to our collection, including 188 consumer health books, 3 children's books on health topics, and 13 medical DVDs. We subscribe to 68 consumer health magazines and newsletters, 5 more than last year.
- **Meeting Rooms:** The library meeting rooms were used by 17 organizations and groups which provided direct services to over 2,100 residents, a 23% increase over 2017. In addition, 384 residents attended our monthly Wellness Wednesday health talk, a 26% increase over 2017.
- **Health Fairs:** Library staff participated in 10 health fairs, the same as 2017, and spoke to hundreds of attendees.
- **Community Presentations:** I gave presentations about the library and/or about online searching for health information to 3 groups, a total of about 80 people.
- **Staff:** The library staff remains at 5 employees (3 full-time equivalents), with tenure ranging from 2 to 17 years.

Herrick Library Use and Web Access -- 2018

In-House Use	Visitors			Services				
	A.M. Visitors	P.M. Visitors	Total Visitors	Calls	Cards	Circulation	Reference	Total Svcs
January	350	413	763	66	11	358	12	447
February	318	383	701	40	6	269	13	328
March	345	415	760	40	9	328	17	394
April	297	428	725	46	19	333	22	420
May	355	488	843	47	15	432	19	513
June	441	446	887	46	41	397	17	501
July	302	418	720	45	9	382	22	458
August	386	437	823	67	11	452	23	553
September	389	368	757	47	5	385	20	457
October	310	467	777	41	17	373	15	446
November	225	373	598	33	2	263	12	310
December	215	328	543	41	10	221	15	287
Total	3,933	4,964	8,897	559	155	4,193	207	5,114

Web Access	Hits	Visitors	# of Visits	Pages Viewed
January	41,229	968	1,292	10,653
February	33,929	1,085	1,383	7,508
March	31,566	853	1,276	8,019
April	37,177	897	1,499	8,679
May	36,318	1,210	2,303	9,569
June	38,118	775	1,241	9,704
July	29,031	723	1,267	7,940
August	30,752	703	1,327	8,301
September	27,931	1,009	1,573	8,276
October	24,839	655	1,100	7,149
November	27,784	1,204	1,833	8,094
December	24,690	1,111	1,844	7,592
Total	383,364	11,193	17,938	101,484

Herrick Library Outreach Events and Facility Use -- 2018

Date	Event/Group Name
Monthly	
Art Exhibits	Fabian Diaz Luevano (Jan.-June) // New StARTs (Jul.-Sept.) // "Personal Impressions" by Maureen Parker and Kay Norris Carlin (Oct.-Dec.)
3rd Friday	Better Breathers Club Meeting (no Feb., Aug., or Dec.)
2nd Thursday	East County Parkinson's Support Group (started in Nov.)
4th Wednesday	Feature Film (Nov. and Dec. combined on Dec. 12)
2nd Wednesday	Sharp Grossmont Hospital Heart Failure Support Group (no Dec.)
2nd Tuesday	Sharp Grossmont Hospital Senior Resource Center Blood Pressure Screening
4th Wednesday	Wellness Wednesday Group (Nov. and Dec. combined on Dec. 12)
Weekly	
1st & 3rd Tuesdays	Alzheimer's San Diego Caregiver's Meeting
1st & 3rd Wednesdays	American Chronic Pain Association Support Meeting
1st & 3rd Thursdays	Caring Community - Living with Cancer Caregivers Support Meeting (no March Meetings due to illness)
2nd & 4th Thursdays	Caring Community - Living with Cancer Patients and Survivors Meeting (no March Meetings due to illness)
1st & 3rd Tuesdays	Energy and Healing class by Linda Bounds (started in June)
Tuesdays	SMART Recovery® Meeting
Saturdays	SMART Recovery® Family and Friends Meeting
Other	
4/12	Aging Conference, Sharp Grossmont Hospital Senior Resource Center, La Mesa Community Center
6/26, 6/28	Brain Healthy San Diego class, presentation about library and health websites by Kathy Quinn
10/11	Check Your Mood Day, resource table at library, San Diego County HHS
8/16	GHD book signing for "Grossmont Hospital: A Legacy of Community Service" and library tour
4/14	Grossmont Mall Walkers, presentation about library by Kathy Quinn
4/7	Health Fair Saturday, East County Chamber of Commerce and Grossmont Healthcare District, Grossmont Center
20 days	Health Insurance Counseling and Advocacy Program (HICAP) Meeting
10/6	Heartland Fire and Rescue Open House, El Cajon Fire Station 6
2/3	It's How We Live! Family Health Fair, County of San Diego, Community of Lakeside
11/3	Kids Care Fest, Grossmont Healthcare District, Lemon Grove
10/12	La Mesa Transportation Expo, La Mesa Community Center
10/5	Mental Health Screenings, Sharp Grossmont Hospital Senior Resource Center
8/30	New StARTs collaborative painting unveiling and library tour (Linda Bounds and Del Cerro Manor residents)
1/20	Santee Active Lifestyle Expo health fair, City of Santee, Santee Trolley Square
5/11	Senior Health Fair, East County Senior Service Providers, La Mesa Community Center
7/10, 7/17, 8/7	Sharp Grossmont Hospital Nursing Students Study Group
3/20, 5/15, 9/18	Sharp Grossmont Hospital Senior Resource Center Hand Screenings
4/13	Sharp Grossmont Hospital Senior Resource Center, presentation on health websites by Kathy Quinn
6/7	Sharp Grossmont Hospital Senior Resource Center Stroke Screenings
3/14	Spring into Healthy Living Health Fair, McGrath YMCA, Rancho San Diego

Date	Event/Group Name
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Wellness Wednesday Topics:

Osteoporosis and Exercise: What Is Right and What Is Risky?*

Fitness and Fun for Life*

Reiki: Healing with Energy *

It's All About the Conversation!*

Joint Replacement*

Stroke Prevention and Recognition*

Healthy Bones and Fall Prevention*

Join the Revolution in Hearing Better*

QPR: Question, Persuade and Refer: Suicide Prevention & Intervention*

Fall into Healthy Eating Habits*

Holiday Social

***=Guest Speaker**